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JUMPSTARTS

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8020.NL has been a Lotus Advanced Business Partner since 1998 and an IBM Business Partner since 2000. We design, develop and deploy high quality software solutions using the Lotus Domino and IBM WebSphere product sets.

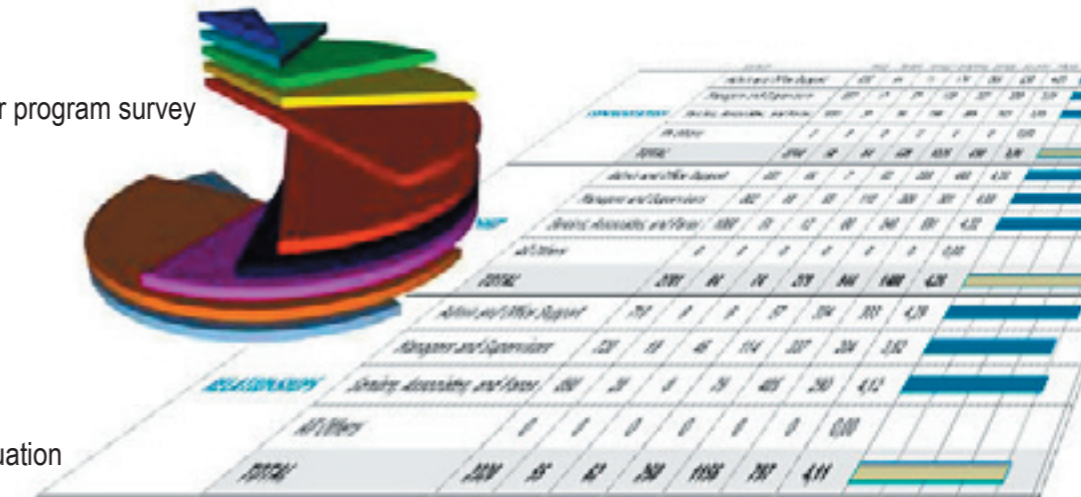
Lotus. software **Tivoli.** software **WebSphere.** software **DB2.** software



eSurvey2004

New

- MySurvey; new multi-user interface
 - More standard reports available
 - 'Close the loop' - Quality Management module
 - WebSurvey: browser-based surveying
 - Extended eSurvey consultancy
 - eSurvey Templates & Question Repository
- Now available over 15 standard question lists to start with:
- EMS and mini-EMS
 - BEST Customer Focus
 - Customer Satisfaction Survey
 - Customer Loyalty Survey
 - Customer retention or lost customer program survey
 - Intranet Homepage Evaluation
 - 360 Management Review
 - Employee Satisfaction Survey
 - Employee Evaluation Checklist
 - Organizational Climate Survey
 - Salary Survey
 - Office Product Registration
 - Supplier Evaluation
 - Training and Education Event Evaluation
 - Market Research



Why would I use eSurvey?

eSurvey will greatly reduce the resources your organization has been using to handle the process of periodically getting feedback on:

- employee motivation
- corporate quality programs
- supplier evaluation
- customer evaluation
- customer loyalty

Main features include:

- sending up to 80.000 eSurveys to internal and external recipients, both Lotus Notes users and non Lotus Notes users
- easy creation of visually attractive eSurveys, using pre-defined templates or re-using previous eSurveys
- automatic handling of notifications to recipients (reminders, submittal confirmations)
- automatic handling and processing of submitted eSurveys
- easy access to up-to-date progress overviews (also: get progress overviews periodically via email)
- easy reporting to Microsoft Excel
- it runs on Diamond & Diamond 2

How do I get eSurvey?

As supplier of the eSurvey tool, 8020.NL Consultants can assist your organization in:

- customizing eSurvey to the specific needs of your organization
- implementation of the eSurvey tool on your environment
- training and support for eSurvey users

Only interested in getting the results? Outsource your survey to us and we will take care of your survey: you will get the report.

For more information, please contact Gerrit Weeren at:

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